

Help and support available for BYOD

The introduction of the BYOD scheme has been carefully planned, but we are fully aware that students and families will require some support to help them use the technology safely and effectively both in and out of school. Details of the ongoing support available to both students and parents can be found below.

BYOD Introductory lessons

Every girl new to the scheme will take part in a “**BYOD introductory lesson**” during the first two days of term in September. These sessions will cover, amongst other things, the following:

- How to access the school WIFI network
- How to access and use key Office 365 applications
- How to access and use Classlink
- How to troubleshoot problems when they may arise with their device
- An introduction to the “appropriate and safe use of devices in lessons/school” (including charging and storage of devices)

iChampion sessions - students

There will be iChampion sessions after school for students to drop in to should they require any help or support with their device or the applications that they are using. Students will also be able to work their way through a number of digital competencies and become Digital Champions, enabling them to support their peers with the use of the technology in the classroom.

iChampion sessions – parents and families

iChampion sessions will also be available after school for parents, grandparents, guardians and all other people who look after our students. Our students have grown up with technology at their fingertips, and yet as adults we can feel out of touch with the latest developments in IT. These sessions are designed to empower parents and families with a greater knowledge of the technologies that the students are using, and provide tips and resources on “**Digital Parenting**”, including the management of technology at home and keeping the students safe online.

Device set up and other help guides

A number of help guides and videos are available online to help girls to set up their new device straight out of the box (should they have purchased this through System Active). Other guides are also available, including how to change your default browser, to how to set up and personalize your Classlink page. More help guides will appear throughout the year, and they can be found in the “**BYOD set up**” folder on Classlink here:

<https://launchpad.classlink.com/warwickschools>